

## **Internal Admin – Guide**

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## **Creating a Scheme**

Internal admin users have the same access as standard system admin users with additional options under the system administration part of the system. To find this part of the system follow the steps below:

1. Log into the application using the following link:

https://costain.tm.ishango.co.uk/

2. Locate the system icon on the left menu and choose the Administration option



3. At the top of this section scheduled Jobs that are normally triggered by a set amount of time can be manually triggered. For example, the TM confirmations job can be run from here, bypassing the need for the job to run at 7am on the date of the booking.

Training Expiry Reminders			
Run Training Dates Job	Add Reminders Job	Remove Reminders Job	
Run TM Confirmations Job			

4. The system error log can be accessed in this section. When an issue is reported this support tool can be sued to help identify the cause of an issue.



5. Management of full admin users. This is the area where full admin users are added and removed from the system. A full admin user will always have access to all schemes unless removed from the list.

Full Admin Users			
Add Remove Add New User			
First Name 0	Last Name 0	User's Email Address 0	
тм	Admin	tm.admin@ishango.co.uk	
Marley	Blackman-Watts	marley.blackmanwatts@ishango.co.uk	
Howard	Dukes	FF416235-DAF3-43AD-A2A0-C3D32868A39B@ezmailme.net	
Jay	Jani	jaydip.jani@ishango.co.uk	
Tony	Jennings	tony.jennings@ishango.co.uk	
0 selected / 11 total			